Heddlu Police
DYFED-POWYS

Dirprwy Brif Gwnstabl Steve Cockwell
Deputy Chief Constable Steve Cockwell

Adran Safonau Proffesiynol, Pencadlys Heddlu Dyfed-Powys, Blwch Post 99, Llangynnwr, Caerfyrddin, SA31 2PF.
Professional Standards Dept, Dyfed-Powys Police Headquarters, PO Box 99, Llangunnor, Carmarthen, SA31 2PF.

• Ebost/Email: **psd@dyfed-powys.police.uk**

• Ffôn/Tel: **101**
01267 222020 y tu allan i ardal Dyfed-Powys
01267 222020 if outside the Dyfed-Powys area

Eich cyf/Your ref:
Ein cyf/Our ref: CO/00647/23

12th December 2023

Mr Jason Nicholas Juul
[redacted]

[redacted]

Dear Mr Juul

I am in receipt of your online form raising your concerns with the service you received from Dyfed Powys Police.

I am writing to advise you that your complaint has now been formally recorded in accordance with Schedule 3 of the Police Reform Act 2002 and I have enclosed a copy of the record of your complaint.

It is my role as Senior Manager in the Professional Standards Department to determine how your complaint should now be handled. When making this decision I have to ensure that we take a reasonable and proportionate approach. This means doing what is appropriate in the circumstances, taking into account the facts and the context in which the complaint has been raised.

Having taken account of the circumstances of your complaint and having reviewed available records and any previous actions taken I am satisfied that no further action is required on our part.

I understand you may be disappointed by this decision, but I do not believe there is anything further we could do which would be considered reasonable and proportionate. The reason for my decision is explained below:

Since December 2021 you have submitted numerous complaints many of which were clearly intended to vexate or frustrate. There was also a clear intent on your part to target individuals, simply because you were unhappy that they had investigated you for offences you were later prosecuted for.

I consider this latest complaint an extension of this behaviour. You have reworded or reframed your complaint in an attempt to revisit matters that have been dealt with previously.

BUDDSODDWR MEWN POBL
INVESTOR IN PEOPLE

Mae Heddlu Dyfed Powys yn croesawu gohebiaeth yn Gymraeg a Saesneg. Byddwn ni'n sicrhau ein bod ni'n ymateb yn eich dewis iaith ac ni fydd oedi mewn perthynas ag unrhyw ohebiaeth drwy'r Gymraeg.

Dyfed Powys Police welcomes correspondence in Welsh and in English, and we will ensure that we respond to any correspondence through the language of your choice. Corresponding via the medium of Welsh will not endure any delay.

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www.dyfed-powys.police.uk

Whilst you claim to be waiting for a report explaining why you were categorised as a MAPPA Level 3 offender, this matter was addressed through a previous complaint and you were provided with an explanation. The previous complaint was recorded on the 25th July 2022 under our reference number CO/322/22. You were provided with a written outcome to this complaint, together with your right to appeal on the 15th August 2022.

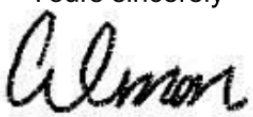
If you are unhappy with this outcome you can make an application for a review to the Independent Office for Police Conduct (IOPC) who will assess whether the final outcome of your complaint was reasonable and proportionate.

You may do this by either accessing the IOPC online literature via IOPC Appeals Secure Form (egressforms.com) or alternatively you may telephone them on 0300 020 0096 and request a copy of the appeal/review leaflet.

The IOPC must receive your application for a review within 28 days from the day after the date on this letter. This means they must receive your application by **9th January 2024**. Any applications received after this date may not be considered.

Further information and guidance on the review process can be found on the Independent Office for Police Conduct (IOPC) website: https://policeconduct.gov.uk/complaints-reviews-and-appeals/reviews-and-appeals

Yours sincerely



Mr Gavin Lemon
Senior Manager - Professional Standards Department